

# Terms and Conditions of ExxonMobil Asia Pacific Pte. Ltd.'s ("EMAPPL's") Esso LPG 2023 Lucky Draw ("Promotion")

## **Eligibility**

- This Promotion is open to all customers who have purchased an Esso LPG cylinder (9kg, 11.3kg or 12.7kg) in Singapore, during the Promotion Period (defined in Clause 6), either through our Authorised Distributors – Tan Bros Gas Supply <u>or</u> Tan Soon Huah Gas Supply <u>or</u> Mega Gas / Lim Poh Wah, or via our online order form (<u>https://commercialfuels.esso.com.sg/en-sg/order-form</u>) ("Eligible Participants").
- Upon delivery of their Esso LPG cylinder (9kg, 11.3kg or12.7kg) by Authorised Distributors, Eligible Participants will have to complete and submit an online Lucky Draw registration form by filling out the requested fields with valid input at (<u>https://commercialfuels.esso.com.sg/en-sg/esso-lpg/promotion</u>) for every Qualifying Purchase (defined in Clause 7).

	Lucky Draw #1	Lucky Draw #2
LPG cylinder(s) purchase period	1 August 2023 to	1 August 2023 to
("Qualifying Period")	30 September 2023	30 November 2023
Deadlines for registration	5 October 2023 (11:59PM)	5 December 2023 (11:59PM)

- 3. Eligible Participants are only required to submit the online Lucky Draw registration form once for every Qualifying Purchase to qualify for both Lucky Draws (subject to Clause 9) and registration must be successfully submitted by 5 October 2023 (11:59PM) to participate for Draw 1 and 5 December 2023 (11:59PM) to participate for Draw 2.
- 4. An original physical receipt (provided by the Authorised Distributor upon delivery of the LPG cylinder) **must** be retained as proof of purchase. Lucky Draw Winners will need to present the original receipt(s) and ID upon collection of their Prize. Winners who fail to produce the physical receipt(s) will not be allowed to claim their Prize. Photocopies, photographs of receipts and/or other duplications and/or reproductions are **not accepted**.
- 5. Incomplete, inaccurate or illegible entries will be disqualified.

## Promotion Period

6. The Promotion is valid for purchases made from **1 August 2023 to 30 November 2023**, both dates inclusive ("Promotion Period"). All times stated herein are in Singapore Time.



## Promotion Mechanics

- 7. During the Promotion Period, every purchase of an Esso LPG cylinder (9kg, 11.3kg or 12.7kg) in a single receipt **delivered to the same address** ("Qualifying Purchase") that has been registered for the Lucky Draw will entitle the Eligible Participant to the following draw chances:
  - a. Total of 1 cylinder purchased within the applicable Qualifying Period = 1 chance
  - b. Total of 2 cylinders purchased within the applicable Qualifying Period = 3 chances
  - c. Total of 3 cylinders purchased within the applicable Qualifying Period = 6 chances
  - d. Total of 4 cylinders purchased within the applicable Qualifying Period = 9 chances
  - e. Total of 5 or more cylinders purchased within the applicable Qualifying Period = 12 chances

#### Examples:

Date(s) of Qualifying Purchase(s) with Lucky Draw registration form(s) completed / Number of cylinder/s purchased per registration	Lucky Draw #1	Lucky Draw #2
1 Aug 2023 / 1 cylinder purchased	1 chance	1 chance (subject to Clause 9)
1 Aug 2023 / 1 cylinder purchased 5 Oct 2023 / 1 cylinder purchased	1 chance	3 chances
1 Aug 2023 / 1 cylinder purchased 5 Sep 2023 / 1 cylinder purchased 1 Oct 2023 / 1 cylinder purchased 5 Nov 2023 / 1 cylinder purchased	3 chances	9 chances
1 Aug 2023 / 2 cylinders purchased 5 Sep 2023 / 2 cylinders purchased 1 Oct 2023 / 2 cylinders purchased 5 Nov 2023 / 2 cylinders purchased	9 chances	12 chances

- 8. Lucky draw chances accumulated are non-transferable and cannot be combined with the Lucky Draw chances accumulated by any other Eligible Participant.
- 9. There is no limit to the number of entries (subject to Clause 7) but each entry must be accompanied with a unique receipt number. Winners (defined in Clause 10) may continue to join subsequent Lucky Draw(s) of this Promotion as long as they continue to register subsequent Qualifying Purchase(s) after winning.

## Selection of Winners

- 10. There will be a total of fifty (50) Winners across the two (2) electronic Lucky Draws ("Winner") that will be drawn at random on the following dates ("Draw Dates"), with twenty-five (25) Prizes per Lucky Draw on offer for Eligible Participants.
  - a. Lucky Draw #1 will be conducted on 16 October 2023 for eligible entries submitted by 5 October 2023, (11:59PM) for purchases made between 1 August 2023 and 30 September 2023
    - i. One (1) Grand Prize of Five hundred dollars' (SGD \$500) worth of FairPrice vouchers
    - ii. Twenty-four (24) Appreciation Prizes of One hundred dollars' (SGD \$100) worth of FairPrice vouchers each
  - b. Lucky Draw #2 will be conducted on 15 December 2023 for eligible entries submitted by 5 December 2023, (11:59PM) for purchases made between 1 August 2023 and 30 November 2023
    - i. One (1) Grand Prize of One thousand five hundred dollars' (SGD \$1,500) worth of FairPrice vouchers
    - ii. Twenty-four (24) Appreciation Prizes of One hundred and fifty dollars' (SGD \$150) worth of FairPrice vouchers each



- c. The Grand Prize Winner of each Lucky Draw will also be invited to a "FairPrice vouchers scooping" activity. The Winner may authorise another person to participate in this activity on their behalf, by signing an authorisation form. Upon their consent to participate in this activity:
  - i. A wok or cooking pan will be provided and filled with FairPrice vouchers in mixed denominations, worth the following values for the respective activity:

	Grand Prize Winner #1	Grand Prize Winner #2
Total value of additional vouchers available for scooping	SGD \$500	SGD \$1,500

- ii. The Grand Prize Winner or authorised representative will be blindfolded and will use the cooking instrument / spatula provided to scoop as many vouchers he/she can, onto a plate provided, within a stipulated time period.
- iii. The vouchers successfully scooped onto the plate within the stipulated time will be theirs to keep, on top of the Grand Prize won in the respective Draws.
- 11. Unless ExxonMobil Asia Pacific Pte Ltd ("EMAPPL") notifies otherwise, the Lucky Draws will be conducted by means of a computerised system in the presence of an external scrutineer on the above Draw Dates at 11:00AM (or on such other dates and time as EMAPPL may determine at its sole and absolute discretion) at 1 HarbourFront Place, HarbourFront Tower One, Singapore 098633 or at such other venue as may be determined by EMAPPL.
- 12. Winners will be notified by EMAPPL and/or its appointed contractors, via telephone and email, during office hours (9:00AM 6:00PM) within seven (7) working days of the Draw Date, provided that a valid telephone number and email address were submitted via the online Lucky Draw registration form. If EMAPPL and/or its appointed contractors is/are unable to contact any Winner for any reason through the first phone call made, EMAPPL and/or its appointed contractors will make a further two (2) attempts to contact the Winner during office hours (9:00AM 6:00PM) over two (2) consecutive days from the first call made. In the event that all such attempts are unsuccessful or if the Winner does not provide EMAPPL with his/her consent for his/her information to be published on the Esso LPG website, EMAPPL reserves the right and has the absolute discretion to award the Prize to the next reserve Winner drawn by EMAPPL.
- 13. The results of the two (2) Lucky Draws including the Winners' names provided in the registration forms will be published on the Esso LPG website (https://commercialfuels.esso.com.sg/en-sg/esso-lpg/promotion).
- 14. Where Winners are contactable and confirm their willingness to collect their Prize, EMAPPL will request them to verify their identity and proof of purchase. Upon verification of the receipt and identity, EMAPPL will arrange a date and time with the Winner to collect the Prize at 1 HarbourFront Place #06-00, HarbourFront Tower One, Singapore 098633.

## <u>Prizes</u>

- 15. Winners will have to claim their Prize within two (2) weeks of the Winner being successfully notified. If the Winner of the Prize does not collect and/or otherwise acknowledge the Prize he/she has won by the end of such stipulated period, EMAPPL reserves the right and has the absolute discretion to forfeit and deal with the Prize at its sole discretion.
- 16. At the point of collection, Winners will need to present all original receipt(s) pertaining to the Qualifying Purchase(s) submitted for Lucky Draw entries and ID for verification and physically sign an Acknowledgement Form confirming that they have received their Prize.
- 17. By accepting the Prize, the Winner hereby agrees to be photographed and consents to EMAPPL's use of his/ her name and image for publicity purposes in connection with the Promotion, without any further compensation and/or further notification.
- 18. All Prizes cannot be exchanged for cash, other denominations or goods/services, and are subject to prevailing terms and conditions of use.



- 19. EMAPPL reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute the Prizes(s) with any other item of its choosing.
- 20. EMAPPL makes no warranties or representations (whether express or implied) on the quality, value, merchantability or suitability with respect to the Prize. EMAPPL will not be liable or responsible for the quality, service or any defect/malfunction of the Prize and/or any loss, injury or damage that may be suffered or incurred by any person in connection with the Prize or the use of the Prize. The Winners and/or any other persons who benefit from the Prize shall accept and enjoy the Prize at their own risk.
- 21. EMAPPL is not an agent of the manufacturer, merchants and/or suppliers. Any dispute about the value, quality, condition or service standard of the Prize must be resolved directly with the respective manufacturer, merchants and/or suppliers of the Prize.
- 22. Any enquiries and redemptions regarding the Promotion should be directed to EMAPPL. Agents of the manufacturer, merchants, suppliers and/or their agents are not participants in or sponsors of this Promotion.

## Participation and Personal Data

- 23. By participating in this Promotion, the Eligible Participant is subject to these Terms and Conditions. The Eligible Participant consents and/or is deemed to have consented, to the collection, processing, use, and disclosure of his/her Personal Data as set out in the clauses below, or as may be set out in any subsequent revised versions of the same:
  - a. EMAPPL may collect, process, use or disclose the Eligible Participant's Personal Data in accordance with the provisions of the Personal Data Protection Act 2012 ("PDPA") (including all subsidiary legislation made thereunder), these Terms and Conditions or where otherwise required by law.
  - b. The Eligible Participant agrees to the collection, processing, use and disclosure of his/her Personal Data by/to EMAPPL, its Affiliates, their agents, vendors or such other third parties that provide (whether directly or otherwise) administrative, business and operational support or marketing, research, data storage/processing, telemarketing, telecommunications, IT, payment or other services to EMAPPL and its Affiliates (collectively, "Specified Third Parties") for the purpose of the Promotion and for publicity, marketing and advertising purposes.
  - c. The Eligible Participant who opts-in to be informed about future promotions agrees that EMAPPL may use the Personal Data to provide the Eligible Participants with marketing materials relating to LPG-related promotions or other LPG related programmes developed by EMAPPL from time to time (collectively, "Marketing Materials"). EMAPPL may transfer the Personal Data to the Specified Third Parties for the purpose of providing Marketing Materials to the Eligible Participant. EMAPPL will not disclose the Personal Data to other third parties for marketing by such third parties without the Eligible Participant's consent.
  - d. The Eligible Participant stated in Clause 23.c. above may also choose to subsequently opt-out of receiving the Marketing Materials by calling the Esso LPG Customer Service hotline at 1800-266-2828 during its operating hours or through other modes notified to the Eligible Participant. The Eligible Participant will cease to receive the Marketing Materials within thirty (30) days after receipt of his/her request to opt out.

## **Other Terms and Conditions**

- 24. EMAPPL shall not be responsible or liable for any claim, loss, injury or damage whatsoever or howsoever arising out of or in connection with the Promotion or the Prize(s) awarded during the Promotion.
- 25. For any further enquiries, please contact Esso LPG Customer Service hotline at 1800-266-2828, Monday to Friday (public holidays excluded), between 9:00AM to 6:00PM.
- 26. The terms and conditions for this Promotion may be revised from time to time at EMAPPL's sole discretion without prior notice. In the event of any inconsistency between these Terms and Conditions and any other marketing, promotional, advertising or other materials, these Terms and Conditions shall prevail.
- 27. EMAPPL's decision on all matters relating to this Promotion shall be final and binding. EMAPPL reserves the right not to enter any correspondence and/or communication with any person or party in relation to such decisions.



- 28. Please refer to the Gambling Regulatory Authority (GRA) website under class licence "Trade Promotion Games and Lotteries" for further details.
- 29. The Promotion and these Terms and Conditions shall be governed by the laws of the Republic of Singapore and all participants are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore Courts.