

Terms and Conditions of ExxonMobil Asia Pacific Pte. Ltd.'s ("EMAPPL's") 2026 Singapore Esso LPG SCRATCH TO WIN ("Promotion")

1. Eligibility

- a. This promotion is open to all Esso LPG customers when they purchase a 11.3kg or 12.7kg Esso LPG cylinder from our TSH Pte Ltd, Tan Bros Gas Supply or Mega Gas ("Authorised Distributors" during the promotion period.

2. Promotion Period

- a. The promotion is valid from 7 September 2026 to 31 October 2026 (both dates inclusive). EMAPPL may, in its sole and absolute discretion, revise the Promotion Period at any point in time.

3. Promotion Mechanics

- a. During the Promotion Period, Esso LPG customers who purchase an 11.3kg or 12.7kg Esso LPG cylinder from our Authorised Distributors, will be entitled to one (1) Scratch to Win card per transaction.
- b. Customers may scratch the designated area of the "Scratch to Win" card to reveal the Prize won ("Winning Coupon"). Scratch cards displaying the message "Thank you for participating. Please try again next time." shall not be considered Winning Coupons.

4. Prizes

- a. The prizes to be won (each a "Prize") are as follows:

	Prize	Quantity
("Prize 1")	STAUB Rice Cocotte 20cm (Grey)	40
("Prize 2")	Joseph Joseph Folio 4-Piece Chopping Board Set Regular	60
("Prize 3")	\$2 Off Esso LPG Discount Coupon	5000

5. How to redeem

- a. Prize 1 and Prize 2

- i. Winners must submit an image of the original receipt and Winning Coupon, with required information filled in via the QR code below, for verification purposes by 7 November 2026.
- ii. EMAPPL reserves the right to disqualify the redemption for any late or incomplete submission, or unsuccessful verification.
- iii. Upon successful verification, winners will be contacted and notified on prize redemption procedures.
- iv. Winners will have to claim the prizes within two (2) weeks of being successfully notified.
- v. The Prizes are subject to the third-party providers' terms and conditions (i.e. STAUB or Joseph Joseph's terms and conditions).



- b. Prize 3

- i. The \$2 Esso LPG Instant Discount can be redeemed during the purchase of an 11.3kg or 12.7kg Esso LPG cylinder from our Authorised Distributors.

- ii. Winners must inform the Authorised Distributor of the intention to redeem the Winning Coupon prior to payment and present the original Winning Coupon, with required information filled in at the point of delivery for the redemption.
- iii. Winning Coupon is valid from 7 September 2026 to 30 November 2026 (both dates inclusive).
- iv. The Winning Coupon cannot be used in conjunction with any other offers and promotions.
- v. Limited to one (1) Winning Coupon redemption per cylinder purchased.

6. Other Terms and Conditions

- a. EMAPPL shall not be responsible or liable for any claim, loss or damage whatsoever or howsoever arising out of or in connection with the Promotion or the products redeemed or purchased under the Promotion.
- b. In addition to the Terms and Conditions set out herein, the General Notification On Personal Data Collection shall also apply.
- c. The Terms and Conditions of this Promotion may be revised from time to time at EMAPPL's sole discretion without prior notice. In the event of any inconsistency between these Terms and Conditions and any other marketing, promotional, advertising or other materials, these Terms and Conditions shall prevail.
- d. EMAPPL's decision on all matters relating to this Promotion shall be final and binding. EMAPPL reserves the right not to enter into any correspondence or communication with any party in relation to such decisions.
- e. The Promotion and these Terms and Conditions shall be governed by the laws of the Republic of Singapore and all Eligible Participants are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore Courts.

Personal Data Protection Statement

Most recent update August 2026

Our commitment to protect your personal data

We are committed to safeguarding the personal data of our customers that we may collect in connection with our Esso LPG™ SCRATCH TO WIN ("Promotion"). As such, we have prepared the information below which will help you better understand how we handle your personal data.

Personal data we collect, disclose and use

We may collect, use and disclose your personal data in the manner and for the purposes set out in our General Notification on Personal Data Collection, Use & Disclosure and in connection with the administration of the Promotion.

In connection with the Promotion, we may collect, use and disclose your personal data for purposes including:

- administering the Promotion;
- verifying eligibility and prize claims;
- contacting winners;
- arranging prize fulfilment and redemption;
- responding to queries relating to the Promotion; and
- complying with legal and regulatory requirements.

The types of personal data that we process may include but are not limited to:

- Your personal information such as your name and other personally identifiable information.
- Your contact information such as your telephone number, mailing address and email address.
- Your transactional data relating to your participation in the Promotion, including proof of purchase and prize redemption details
- Documents and information submitted for prize verification and prize fulfilment purposes, including images of purchase receipts and Winning Coupons.

Certain types of personal data are required for the administration of the Promotion, including the verification of prize claims and fulfilment of Prizes. If you choose not to provide such personal data, or withdraw your consent to our collection, use or disclosure of such personal data, we may be unable to process your participation in the Promotion, verify your eligibility, or fulfil any Prize that you may have won.

Transfer, protection & retention of your personal data

Services relating to the Promotion may be provided by us directly or through third parties, including our authorised distributors, affiliates or other third-party service providers who may be located within or outside Singapore. Disclosure of your personal data to such parties may be necessary for the administration of the Promotion, including verification of prize claims and fulfilment of Prizes. However, please rest assured that appropriate contractual provisions will be in place to safeguard the confidentiality of your personal data.

In addition, we have implemented appropriate physical, technical and administrative measures to safeguard and secure the personal data that we may collect. As soon as reasonably practicable, we will cease retaining your personal data when it is no longer necessary for legal or business purposes. We also require our authorised distributors, affiliates and third-party service providers assisting with the administration of the Promotion to maintain appropriate safeguards for personal data.

Changes to the personal data protection statement

When we make changes to this Personal Data Protection Statement, we will post the changes on this page and update the revision date at the top of the page. We encourage you to view our Personal Data Protection Statement regularly for updates.

Contact us

If you have any questions about our Personal Data Protection Statement or any queries with regards to Data Protection in general, you may write to:

The Singapore Data Protection Officer
ExxonMobil Asia Pacific Pte Ltd
1 HarbourFront Place, #06-00 HarbourFront Tower One, Singapore 098633