



## Terms and Conditions of ExxonMobil Asia Pacific Pte. Ltd.'s ("EMAPPL's") 2024 Singapore Esso LPG PEEL A SURPRIZE ("Promotion")

Over \$19,000 worth of prizes up for grabs. Purchase a 9kg, 11.3kg or 12.7kg Esso LPG cylinder and receive a PEEL A SURPRIZE card ("Peel Card") to find out if you are one of the lucky winners.

Information on how to participate in the Promotion and the Promotion Rules are detailed below. All Eligible Participants (defined in Clause 1) agree to be bound by these Promotion Terms and Conditions.

### **PROMOTION RULES**

#### **1. Eligibility**

This Promotion is open to all customers who purchase a 9kg, 11.3kg or 12.7kg Esso LPG cylinder in Singapore, during the Promotion Period (defined in Clause 2), either directly through our "Authorised Distributors" – Tan Bros Gas Supply, Tan Soon Huah Gas Supply or Mega Gas, or via our online order form (<https://commercialfuels.esso.com.sg/en-sg/order-form>) ("Eligible Participants").

#### **2. Promotion Period**

The Promotion is valid for purchases made from 1 October 2024 to 30 November 2024 (both dates inclusive) subject to the availability of the Peel Cards (the "Promotion Period").

#### **3. How to participate in the Promotion**

- a. Eligible Participants will receive a Peel Card with every cylinder purchased during the Promotion Period upon delivery of Esso LPG cylinder.
- b. Participants must peel off the peel portion on the Peel Card to find out if they have won a prize.
- c. Prize winners must retain the torn out portion of the winning Peel Card ("Winning Coupon") for redemption.

#### **4. Prizes**

- a. The prizes to be won (each a "Prize") are as follows:

|             | <b>Prize</b>  | <b>Quantity</b> |
|-------------|---|-----------------|
| ("Prize 1") | \$1 Off Esso LPG discount coupon  | 5000            |
| ("Prize 2") | \$2 Off Esso LPG discount coupon  | 5000            |
| ("Prize 3") | 1-year free Esso LPG cylinder vouchers (up to 10 cylinders worth \$380) | 3               |
| ("Prize 4") | NTUC FairPrice vouchers worth \$500                                     | 3               |
| ("Prize 5") | Royal Caribbean Cruise voucher worth \$1,500                            | 1               |

#### **5. How to redeem**

##### **a. Prize 1 and Prize 2**

- i. Prize 1 and Prize 2 Winning Coupons can be redeemed on the next purchase of a 9kg, 11.3kg or 12.7kg Esso LPG cylinder from our Authorised Distributors.
- ii. Winners must inform the Authorised Distributor of the redemption of Winning Coupon prior to payment and present the original Winning Coupon (with required information filled in) at the point of delivery for the redemption.
- iii. Winning Coupon is valid from 1 Oct 2024 to 20 December 2024 (both dates inclusive).
- iv. The Winning Coupon cannot be used in conjunction with any other offers and promotions.
- v. Limited to 1 Winning Coupon redemption per cylinder purchased.



b. Prize 3

- i. Prize 3 Winning Coupon entitles the winner to ten (10) free cylinder vouchers ("Esso LPG Vouchers"), which can be used for the redemption of 9kg, 11.3kg or 12.7kg Esso LPG cylinders from our Authorised Distributors within one (1) year starting from 1 Oct 2024.
- ii. Winners must submit an image of the original receipt and Winning Coupon (with required information filled in) via [bit.ly/essolpgredeem](https://bit.ly/essolpgredeem) for verification purpose by 4 December 2024.
- iii. Winners must **present the original receipt, Winning Coupon and Identification Card** for verification upon prize collection.
- iv. EMAPPL reserve the rights to disqualify the redemption for any late or incomplete submission, or unsuccessful verification.
- v. Upon successful verification, winners will be contacted and notified on the collection of the vouchers.
- vi. Winners will have to claim the Esso LPG Vouchers within two (2) weeks of being successfully notified.
- vii. Esso LPG Vouchers are valid from 1 October 2024 to 30 September 2025 (both dates inclusive).
- viii. Winners must inform the Authorised Distributor of the redemption of the free cylinder prior to payment and present the original Esso LPG Voucher at the point of delivery for the redemption.
- ix. Esso LPG Vouchers are not transferable and can only be redeemed for delivery to the winner's address.

c. Prize 4 and Prize 5

- i. Winners must submit an image of the original receipt and Winning Coupon (with required information filled in) via [bit.ly/essolpgredeem](https://bit.ly/essolpgredeem) for verification purpose by 4 December 2024.
- ii. Winners must **present the original receipt, Winning Coupon and Identification Card** for verification upon prize collection.
- iii. EMAPPL reserve the rights to disqualify the redemption for any late or incomplete submission, or unsuccessful verification.
- iv. Upon successful verification, winners will be contacted and notified on the collection of the vouchers.
- v. Winners will have to claim the vouchers within two (2) weeks of being successfully notified.
- vi. The Prizes are subject to the third-party providers' terms and conditions (i.e. NTUC FairPrice and Citystate Travel Pte. Ltd. terms and conditions).

6. **Conditions applicable to all Prizes**

- a. Winners for the Promotion must redeem their Prize(s) by the respective specified dates. If any Prize is unclaimed by the end of such stipulated period, EMAPPL reserves the right to deem that the prize has been forfeited.
- b. In accepting the Prize, the Winner agrees to be photographed and allows EMAPPL to use his/her name and image for publicity purposes in connection with the Promotion without any further compensation and/or further notification. In the event any Winner elects not to be photographed and/or does not allow EMAPPL to use his/her name and image for publicity purposes in connection with the Promotion, EMAPPL reserves the right to deem that the prize has been forfeited.
- c. All Prizes cannot be exchanged for cash, other denominations or other goods/services, and are subject to prevailing terms and conditions of use.
- d. All Winning Coupons and Vouchers cannot be replaced if lost, damaged or expired.



- e. EMAPPL reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute the Prizes(s) with any other item of its choosing.
- f. EMAPPL makes no warranties or representations (whether expressed or implied) on the quality, value, merchantability or suitability with respect to the Prize. EMAPPL will not be liable or responsible for the quality, service or any defect/malfunction of the Prize and/or any loss, injury or damage that may be suffered or incurred by any person in connection with the Prize or the use of the Prize. The Winners and/or any other persons who benefit from the Prize shall accept and enjoy the Prize at their own risk.
- g. Any dispute about the value, quality, condition or service standard of the Prize must be resolved directly with the respective manufacturer, merchants and/or suppliers of the Prize.
- h. Any enquiries and redemptions regarding the Promotion should be directed to EMAPPL. The manufacturer, merchants, suppliers and/or their agents are not participants in or sponsors of this Promotion.

#### **7. Participation and Personal Data**

- a. By participating in this Promotion, the Eligible Participant is subject to these Terms and Conditions. The Eligible Participant consents and/or is deemed to have consented, to the collection, processing, use, and disclosure of his/her Personal Data as set out in the clauses below, or as may be set out in any subsequent revised versions of the same:
  - i. EMAPPL may collect, process, use or disclose the Eligible Participant's Personal Data in accordance with the provisions of the Personal Data Protection Act 2012 ("PDPA") (including all subsidiary legislation made thereunder), these Terms and Conditions or where otherwise required by law.
  - ii. The Eligible Participant agrees to the collection, processing, use and disclosure of his/her Personal Data by/to EMAPPL, its Affiliates, their agents, vendors or such other third parties that provide (whether directly or otherwise) administrative, business and operational support or marketing, research, data storage/processing, telemarketing, telecommunications, IT, payment or other services to EMAPPL and its Affiliates (collectively, "Specified Third Parties") for the purpose of the Promotion and for publicity, marketing and advertising purposes.

#### **8. Other Terms and Conditions**

- a. For any further enquiries, please contact Esso LPG Customer Service hotline at 1800-266-2828, Monday to Friday (public holidays excluded), between 9:00AM to 6:00PM.
- b. The terms and conditions for this Promotion may be revised from time to time at EMAPPL's sole discretion without prior notice. In the event of any inconsistency between these Terms and Conditions and any other marketing, promotional, advertising or other materials, these Terms and Conditions shall prevail.
- c. EMAPPL's decision on all matters relating to this Promotion shall be final and binding. EMAPPL reserves the right not to entertain any correspondence and/or communication with any person or party in relation to such decisions.
- d. The Promotion and these Terms and Conditions shall be governed by the laws of the Republic of Singapore and all participants are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore Courts.